# OPERATION AND SAFETY MANUAL



# Anderson Manufacturing AR Style Firearms All Available Calibers

**▲** Before using this firearm, read and follow these instructions

1743 Anderson Blvd. Hebron, KY USA 41048

www.andersonmanufacturing.com

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# **Safety**

#### **Warnings and Notifications**



Before handling or using your firearm, read and follow all instructions in this manual. Failure to follow these instructions for safe use could result in death, injury, or damage to property.

If you are unfamiliar with firearms, seek training courses offered by local gun clubs, hunter education programs, NRA-certified instructors, or similar venues.

#### SAFE STORAGE

Always store your weapon unloaded and locked away. Never leave a loaded firearm unattended.

**Keep away from children.** Children are attracted to firearms, and even small children can operate them, which can cause death or serious injury. In many states, it is a crime punishable by fine and/or prison to keep a loaded firearm where a child can access it.

#### **SAFE HANDLING**

Always follow the four fundamental rules of firearms safety:

- 1. Assume all firearms are loaded.
- 2. Never let the muzzle cross anything you are not willing to shoot.
- 3. Know your target and what is beyond it.
- 4. Keep your finger off the trigger and outside the trigger guard until you are on target and ready to shoot.

Keep the safety on SAFE when the firearm is loaded and a round is chambered until you are ready to shoot.

Before laying your rifle down or handing it to someone else, remove the magazine and lock the bolt to the rear. Visually check to be sure the chamber is empty.

#### **SAFE SHOOTING**

- 1. Never alter or modify your AM Model firearm. Use only AM factory parts intended for your specific model firearm.
- 2. Before shooting, be sure the bore, muzzle, chamber, and action are clear of obstruction. **Never** attempt to fire if water is in the bore—your firearm could explode.
- 3. Use only clean, dry, undamaged, high-quality commercially manufactured ammunition of the correct caliber. Using remanufactured or hand-loaded ammunition may damage your firearm and will void your warranty.
- 4. Always wear eye and ear protection.
- 5. Never drink alcoholic beverages or use drugs before or during shooting.
- 6. Never engage in horseplay when holding your firearm.
- 7. If you notice a difference in sound or recoil, STOP FIRING. Either condition could indicate an incomplete powder burn or a bullet stuck in the bore. Do not resume firing until you have identified the cause and fixed any problem.
- 8. If your firearm fails to fire, hold it, keep it pointed towards the target and wait 30 seconds. If a hangfire has occurred, the round will fire within 30 seconds. If the round does not fire (misfire), remove magazine, eject the round, and examine the primer. If the firing pin indent on the primer is light, misaligned or non-existent, have your firearm examined by a certified armorer. If the firing pin indent on the primer appears normal (in comparison to previously fired rounds) assume faulty ammunition; appropriately dispose of misfired round from other live ammunition, reload and resume firing.
- 9. If your bolt fails to unlock and you try to free it by banging the buttstock on the ground (mortaring), keep clear of the muzzle!

### **Getting to Know Your Firearm**

#### **Parts Identification**

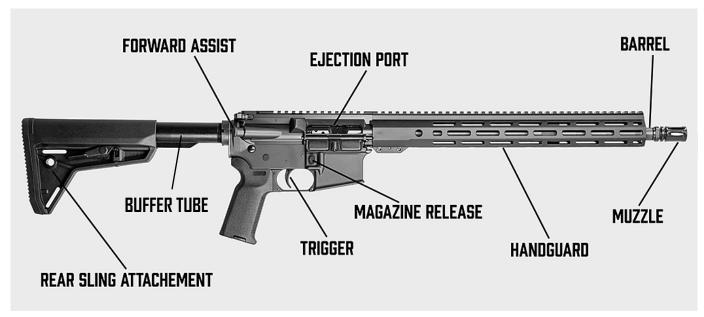


Figure 1

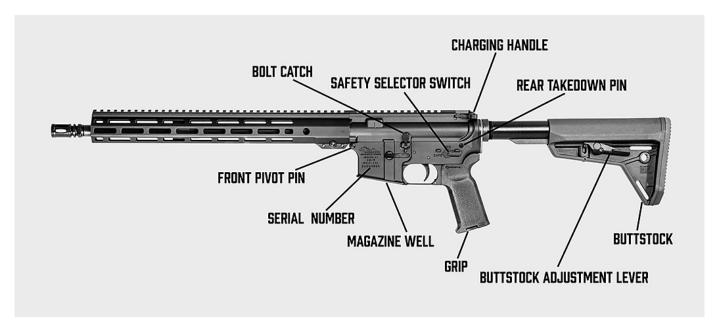


Figure 2

#### **Specifications**

Your AM Model rifle is a lightweight, gas operated, air-cooled, magazine-fed, shoulder-fired weapon that is fired in a semi-automatic mode. The upper and lower receivers are easily opened for cleaning and inspection. The bolt assembly and barrel extension are designed with locking lugs that lock the bolt assembly to the barrel extension. The Forged upper and lower receivers reduce the weight of the rifle. Muzzle velocity is approximately 3260 feet per second at a chamber pressure of 52,000 PSI. The maximum effective rate of fire is 45 rounds per minute in semi-automatic mode. The maximum effective range is 550 meters for individual and point targets, and 800 meters for area targets. Maximum range is 3534 meters.

# **Operating your AM Model Firearm**

#### **Safety Selector**





Figure 3 Figure 4

The safety selector lever, located on the left of lower receiver, has two positions, "FIRE" and "SAFE". When set to "FIRE" the firearm will fire a single shot each time the trigger is pulled. When set to "SAFE" a cam bears upon the rear of the trigger, blocking trigger movement and preventing the hammer from being released.

#### **Loading the Magazine**

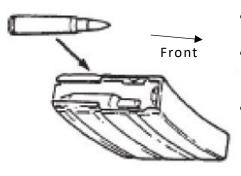


Figure 5

- Use only clean, dry, brass cased, high quality, commercially manufactured ammunition.
- With the magazine facing as shown, place a round between the lips of the magazine with the bullet tip forward. Push the round down until it is held by the magazine lips.
- If necessary, push the round backward to seat it against the back edge of the magazine lips. Place the next round on top of the previous round and repeat steps until the desired number of rounds are loaded.

#### **Loading Your Rifle**



Make sure the rifle is pointed in a safe direction while loading the rifle. Once the Selector is set to SAFE in Step 3, keep it on SAFE until the rifle is pointed safely downrange and you are ready to fire. Never let anything touch the trigger while loading or unloading the rifle.

- 1. Press in on the bottom of the Bolt Catch while pulling back the Charging Handle. This will cock the hammer and lock the Bolt Carrier to the rear.
- 2. Return the Charging Handle fully forward until it locks in place and remove your finger from the Bolt Latch.
- 3. Set the Selector to the SAFE position.
- 4. With the bullet tips pointing toward the muzzle of the rifle, insert the loaded magazine into the Magazine Well and push it up until it stops and is retained by the magazine catch.
- 5. With the rifle pointed in a safe direction, press in on the top of the Bolt Catch. This will release the Bolt Carrier and move a round into the chamber. The rifle is now loaded with a round in the chamber and the hammer cocked.
- 6. The Ejection Port Cover (dust cover) can be closed and will open automatically when the first round is fired.
- 7. Keep the Selector on SAFE until the rifle is pointed in a safe direction and you are ready to fire.

#### Firing your Rifle



WARNING! Always wear ear and eye protection when firing your weapon.

Before firing your rifle, practice your stance and aim with your firearm unloaded.

- 1. Load firearm as described in **Loading Your Rifle**.
- 2. Grasp firearm with one hand on the Handguard and other hand on pistol Grip with trigger finger resting alongside the trigger guard. Raise your firearm and pull the Buttstock firmly into your shoulder.
- 3. Keeping steady aim, place index finger on the Trigger and squeeze gently until the Trigger releases the hammer and the weapon fires.
- 4. To fire the next round and subsequent rounds, simply release the Trigger and squeeze it again. This is a semi-automatic weapon. Each time you fire, another round is automatically fed into the chamber and the rifle is ready to fire again until the magazine is empty.
- 5. If the Bolt fails to lock automatically fully forward, firmly press the Forward Assist to lock it into battery position. If this action is necessary, it is usually a sign that your rifle needs to be cleaned, especially in the Lug area of the Upper Receiver. Refer to **Maintaining Your AM**Model Firearm.

- 6. When the magazine is empty, the Bolt Carrier will be held open to the rear. Remove your finger from the Trigger, and set the Selector to SAFE.
  - (a) If you wish to continue to fire, press the Magazine Release to remove the empty magazine, then insert a full magazine and press in on the top of the Bolt Catch to release the Bolt Carrier and chamber a round.
  - (b) If you are finished firing, follow the procedure under **Clearing the Chamber** (Unloading).

#### Clearing the Chamber (Unloading)



Make sure the rifle is pointed in a safe direction while unloading the rifle and clearing the chamber. Never let anything touch the trigger while loading or unloading the rifle.

- 1. Press the Magazine Release and remove the magazine from the rifle.
- 2. If the Bolt Carrier is not already locked to the rear, press in on the bottom of the Bolt Catch while pulling back the Charging Handle. This will cock the hammer and lock the Bolt Carrier to the rear. If a round or spent casing is in the chamber, it will be ejected.
- 3. Return the Charging Handle fully forward until it locks in place and remove your finger from the Bolt Catch.
- 4. Set the Selector to the "SAFE" position.
- 5. Visually inspect the chamber to be sure it is empty. Warning! Do not use your finger to check! If the Bolt Carrier is released, your finger could be severely injured.
- 6. With the rifle pointed in a safe direction, press in on the top of the Bolt Catch, releasing the Bolt Carrier.
- 7. Close the Ejection Port Cover (dust cover).

# **Maintaining Your AM Model Firearm**

#### **Firearm Disassembly**



Before disassembly: Remove the magazine, clear the chamber, and make sure the Selector is in the "SAFE" position.

- 1. Make sure the Bolt Assembly is in the forward (battery) position.
- 2. Slide the Take Down Pin out. The upper receiver will now pivot forward. (Figure 6)
- 3. To completely separate the Lower Receiver from the Upper Receiver, slide the Front Pivot Pin out. (Figure 7)





Figure 6 Figure 7

- 4. To disengage and remove the bolt assembly, pull the Charging Handle back and remove the Bolt Assembly. (Figure 8)
- 5. Align the ears of the Charging Handle with the notch in the Upper Receiver to remove the Charging Handle Assembly. (Figure 9 and 10)



Figure 8



Figure 9

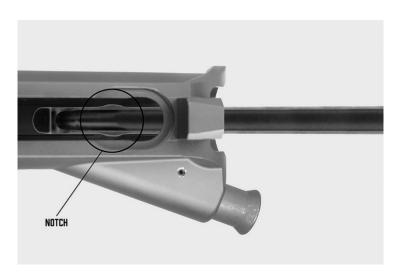


Figure 10

# **Disassembling the Bolt Carrier Group**

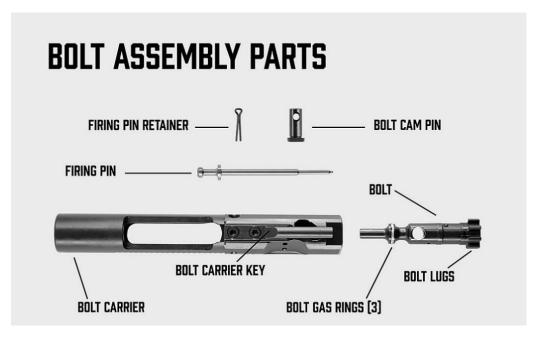
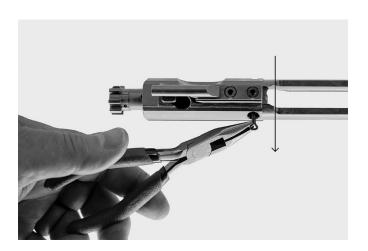


Figure 11

- 1. Remove the Firing Pin Retaining Pin. (Figure 12)
- 2. Remove the Firing Pin. (Figure 13)





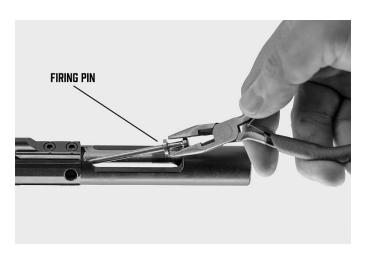


Figure 13

3. To remove the Bolt Cam Pin, extend the Bolt completely, turn the Cam Pin 90° (1/4 turn either direction), push the bolt back into the Carrier so the Cam Pin clears the Bolt Carrier Key, then slide the Cam Pin up and out. (Figure 14)

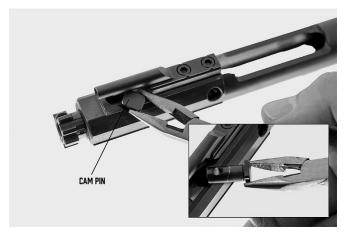


Figure 14

- 4. Inspect the cam pin for wear. If grooves are worn into the cam pin, contact Anderson Manufacturing.
- 5. Before removing the Bolt from the Carrier, note the orientation of the Extractor and Ejector. (Figure 15)

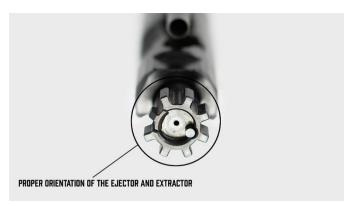


Figure 15

- 6. Once the Bolt is removed from the Carrier, inspect the Gas Rings and Locking Lugs for wear. If excessive wear is seen, contact Anderson Manufacturing.
- 7. Inspect the Bolt Carrier Key to ensure that it is tight. If it is loose, contact Anderson Manufacturing.



# **Cleaning and Lubricating Your Firearm**

#### Cleaning the Barrel Bore (using a standard multi-piece rod cleaning kit):

Always clean in one direction only, from chamber toward the muzzle. Never reverse the direction of the Patch Holder or Bore Brush while it is in the bore.

- 1. Attach three Rod Sections together but leave each one about two turns short of being tight. Attach the Patch Holder but leave it two turns short of tight also.
- 2. Point the Muzzle down. Hold the Upper Receiver in one hand while inserting the handle end of the rod into the Chamber. Guide the Rod carefully through the Bore. CAUTION: Do not let the Rod or its threaded end scratch the Bore or Firing Chamber. About 2 3 inches of the Rod should protrude out of the Muzzle.
- 3. Attach the Handle Section of the Cleaning Rod to the end of the Rod sticking out of the Muzzle, and swab out the Bore with a patch moistened with "CLP" (Cleaner Lubricant & Protectant).
- 4. Remove Handle and Patch Holder and attach Bore Brush (leaving it two turns short of tight).
- 5. Reattach Handle and pull the Brush through the Bore and out the Muzzle. You should be able to see the Rod twisting as you pull it this is the Brush "tracking" in the rifling.
- 6. After one pull, take off the handle section and repeat the process. After three or four pulls, the three rod sections and the Bore Brush may become screwed tightly together. Loosen them up and repeat the process.
- 7. Pull a patch through the Bore occasionally to help clean out the crud that the brush is getting loose. Just replace the Bore Brush with the Patch Holder and a wet patch. If you leave the rods loose again, the patch will "track" in the rifling as before. But remember; always have the Bore wet with cleaner before trying to pull a brush through. NEVER reverse the direction of the Bore Brush while it is in the Bore.

#### **Cleaning the Upper Receiver, Bolt, Carrier and Components:**

- 1. Using a toothbrush and a Cleaner, Lubricant and Protectant (CLP) product, clean all areas, inside and out to remove powder fouling, corrosion and dirt. Never use a wire brush or abrasive to clean the Upper Receiver. These will scratch and damage the finish.
- 2. Clean the Firing Chamber dip a larger Chamber Brush in CLP and use at least 5 plunge strokes and 3 360° clockwise rotations. Then swab out the Bore as described previously to remove contaminated solution or loosened crud.
- 3. Use the Bore Brush wet with CLP to clean carbon and powder residue from around the Gas Tube. Run a Pipe Cleaner into the Gas Tube, clean the Bolt Locking Lugs, Bolt Rings, Firing Pin, Bolt Cam Pin, lip of the Extractor, and inside the Bolt Carrier from both front and rear. Clean out the Gas Key on top of the Bolt Carrier with a cotton swab or a Pipe Cleaner. Also clean out any carbon/powder residue from vent holes in the Bolt Carrier. Clean and inspect Bolt, Cam Pin, Firing Pin and Firing Pin Retaining Pin thoroughly.
- 4. Wipe all components clean and dry, and inspect for excessive wear, corrosion or mechanical damage. Holding the Upper Receiver with one hand and the Barrel with the other, twist the Barrel and Upper Receiver against each other. If you detect any movement, the Barrel Nut must be retorqued. If you find any worn or defective parts or if the barrel is loose, contact Anderson Manufacturing.

#### **Cleaning the Lower Receiver:**

- 1. Clean all areas of Powder Fouling, Corrosion, Dirt and Rust using a toothbrush and CLP product. Never use a wire brush or abrasive to clean the Lower Receiver. These will scratch and damage the finish.
- 2. Wipe any dirt from the Trigger Mechanism. Carefully clean the Magazine Release Button and the cavity for the Magazine Catch on the left side of the Receiver. Also inspect and clean the Bolt Catch Mechanism and Receiver's Takedown and Pivot Pins. Clean the Buffer, Action Spring, and inside the Buffer Tube. A piece of rag attached to the Cleaning Rod and Patch Holder can be used to wipe inside the Buffer Tube.
- 3. If rifle has been used in very dirty/muddy conditions, the Vent Hole in the Buffer Tube may need to be cleaned out. Use a Pipe Cleaner or piece of wire to ensure that Vent Hole is clear.
- 4. Buttstocks may require cleaning as necessary. To remove stock, pull down the Buttstock Adjustment Lever. Clean the 6 Position Lock Holes, and lightly lube the Receiver Extension and Latch Mechanism to ensure proper telescoping action.

#### **Lubricating the BCG (Bolt Carrier Group):**

Firing Pin: Lightly lubricate the Firing Pin with CLP - also the Firing Pin recess in the Bolt.

**Bolt Carrier:** Lightly lubricate the inner and outer surfaces of the Bolt Carrier. Generously lubricate the Cam Pin area and the "Slide" Rail areas of the Bolt Carrier where they contact the inside of the Receiver.

**Bolt:** Generously lubricate the Bolt, its Cam Pin area, the Bolt Gas Rings. A lighter application is good on the Extractor and its Pin.

**Charging Handle:** Lightly lubricate the Charging Handle and its Latch and Spring.

**Carrier Key:** The inside of the Carrier Key on the Bolt Carrier should be dried with a cotton swab or Pipe Cleaner - then place one drop of CLP inside.

#### **Lubricating the Upper and Lower Receivers:**

#### **Upper Receiver:**

Lightly Lubricate the inside of the Upper Receiver, the Bore and Chamber (using the cleaning rod and a patch), the outer surfaces of the Barrel and Front Sight, and surfaces under the Handguards. Be sure you lubricate in and around all the Locking Lugs. Lightly lubricate the Forward Assist inside the Receiver and checked for function.

Front Sight Detent (if equipped): Depress and apply two or three drops of CLP to it. Depress the detent several times to work the lubricant down into the Spring.

#### **Lower Receiver:**

Generously lubricate all moving parts inside the Lower Receiver including the Trigger, Hammer, Safety, Bolt Catch, Magazine Release, and their various Pins and Detents. Don't forget the Takedown and Pivot Pins and their Detents. Use an oiled lint-free cloth to wipe off any fingerprints on the exterior surfaces (they can start the corrosion process).

Buffer Tube: Lightly lubricate the Buffer and Action Spring inside the Buffer Tube. Also lightly lubricate the Buttstock Adjustment Latch and exterior of the Buffer Tube.

#### **Assembling the Bolt Carrier Group**

- 1. Reinsert the Bolt into the Bolt Carrier, note the orientation of the Ejector and Extractor in Figure 15.
- 2. Reinsert the Cam Pin and rotate 90°, refer to Figure 14.
- 3. Reinsert the Firing Pin making sure it is seated completely forward towards the bolt face.
- 4. Reinsert the Firing Pin Retainer.
- 5. After assembly, make sure the Bolt moves freely and that the Firing Pin is captured correctly.

#### Rifle Assembly

- 1. Reinsert the Charging Handle into the Upper Receiver by aligning the ears of the Charging Handle with the notch in the Upper Receiver, refer to Figures 9 and 10. Charging Handle must be seated at the bottom of the slot in the Upper Receiver. Slide the Charging Handle forward approximately 1/4".
- 2. With the Bolt fully extended, reinstall the Bolt Assembly into the Upper Receiver using the slot in the Charging Handle as a guide. Refer to Figure 8. Caution: Only use the Bolt and Carrier that came with your firearm. Swapping parts may cause fitment issues and pose a hazard.
- 3. Slide the Bolt Assembly into the forward (battery) position, note that the Charging Handle moves with the Bolt Carrier. (see Figure 16 and Figure 17)





Figure 16 Figure 17

- 4. Line up the Upper and Lower Receiver pivot pin holes and slide the Front Pivot Pin into the locked position. (see Figure 18 and Figure 19)
- 5. Pivot the Receivers together and slide the Take Down Pin into the locked position. Refer to Figure 6.





Figure 18 Figure 19

#### **Function Test**



Before performing a function test, remove the magazine, clear the chamber, and keep the firearm pointed in a safe direction.

- 1. Pull the Charging Handle fully to the rear and release. Make sure the Bolt Assembly returns to the forward (battery) position.
- 2. Move the Selector to the "SAFE" position.
- 3. Pull the Trigger to check that the Safety prevents trigger movement.
- 4. Move the Selector to the "FIRE" position.
- 5. Pull the trigger to check that the Hammer is falling properly. Note that "dry firing" this rifle will not damage it in any way.

#### **Storing your Rifle**



Before storing, remove the magazine and clear the chamber.

- 1. After clearing the chamber, check that the Bolt Assembly is in the forward (battery) position.
- 2. Point the gun in a safe direction and pull the trigger so the hammer is in a fired state.
- 3. Close the dust cover
- 4. Store the rifle in a locked case in a safe area.
- 5. If storing your rifle for an extended period of time, use lite oil in the barrel and chamber to prevent corrosion.

# **Troubleshooting**

PROBLEM	POSSIBLE CAUSE	SOLUTION	
	Selector Lever on "SAFE"	Select "FIRE"	
	Improper Assembly of the Firing Pin	Assemble Correctly	
Won't Fire	Defective Ammunition	Remove and Discard	
	Too much carbon on Firing Pin or in the Firing Pin recess	Clean Firearm	
Bolt Won't Unlock	Dirty or Burred Bolt	Clean or see a Certified Armorer	
	Broken Extractor Spring	See a Certified Armorer	
	Dirty or Corroded Ammunition	Remove Stuck Round	
Won't Extract	Carbon in the Chamber	Clean the Chamber	
	Fouling or carbon in the Extractor recess tip	Clean the Extractor	
	Frozen Extractor	Remove and Clean	
	Restricted movement of Bolt/Carrier	Remove and Clean	
	Restricted Movement of Buffer	Remove and Clean	
	Broken Extractor	Contact Anderson Manufacturing	
	Dirty or Corroded Ammunition	Clean	
	Dirty Magazine	Clean	
Won't Feed	Defective Magazine	Replace	
	Too Many Rounds in Magazine	Take out excess	
	Magazine Not Fully seated	Firmly insert magazine	
	,	, 3	
Double Feed	Defective Magazine	Replace	
Manda Charala	Dirty or Corroded Ammunition	Clean	
Won't Chamber	Damaged Ammunition	Replace	
Won't Lock into Battery	Dirt, Corrosion or carbon Buildup in the Barrel Locking Lugs	Clean Lugs	

PROBLEM	POSSIBLE CAUSE	SOLUTION		
Short Stroke Recoil	Alignment of gaps of the Bolt Gas Rings	See a Certified Armorer		
	Carbon or Dirt in the Bolt Key or on the Outside of the Gas Tube	Clean the Bolt Key and the Area Around the Gas Tube		
	Foreign Object Stuck in the Bolt Key	Clean if Possible or see a Certified Armorer		
	Poor ammo	Use Factory New Ammo		
Bolt Fails to Lock After the Last Round	Dirty or Corroded Bolt Latch  Clean the Bolt Latch, Check for Endcap Obstruction and Check Travel of the Bolt Carrier			
	Poor ammo	Use Factory New Ammo		
Selector Lever Binds	Foreign Material Under the Trigger	Clean		
Bolt Carrier is Hung Up	Round is Jammed Between the Bolt and Charging Handle and/or Double Feed	Remove the Magazine, push in on the bottom of the Bolt Latch. While pulling down on the Charging Handle, bang the Rifle Butt on the Ground. The Bolt should lock to the rear. While the Bolt is held to the rear, the round should fall through the Magazine Well.  WARNING! KEEP CLEAR OF THE MUZZLE. AFTER THE ROUND IS REMOVED, THE BOLT IS UNDER TENSION		

# **Warranty and Records Information**

#### **Limited Lifetime Warranty**

LIMITED LIFETIME WARRANTY: Anderson Manufacturing warrants to the original purchaser of its products that its products are free from defects in materials and workmanship for the entire time that the product is owned by the original purchaser. The original purchase must be in the United States. The sole and exclusive remedy is limited to repairing or replacing, at our option, any product manufactured by Anderson Manufacturing that is determined to be defective. Any defective product will be remedied by Anderson Manufacturing or its authorized representative without charge, other than freight and insurance charges for return of the product. If we send you a new product, we will keep the defective one.

Anderson Manufacturing will not be responsible for defects, malfunctions or required repairs resulting from:

- Improperly assembling of a firearm using Anderson Manufacturing parts, using parts not manufactured by Anderson Manufacturing or using incorrect components
- Damage or breakage to Anderson Manufacturing parts during assembly by the purchaser, such as stripping threads, cracking parts due to overtightening or snapping trigger guard ears due to improper installation
- Unauthorized or improper modification or alteration
- Improper repair or disassembly
- Careless handling, abuse, neglect, criminal misuse, negligence or use under the influence of drugs or alcohol

- Unreasonable use, i.e., use of the products under conditions more severe than those for which they were designed and intended
- Normal wear, tear and/or corrosion
- Use of defective or improper ammunition including remanufactured ammunition

Note: All liability is excluded if the instructions in the Anderson Manufacturing Operation and Safety Manual are not observed.

#### **Limitation of Liability:**

IN NO EVENT WILL ANDERSON MANUFACTURING BE LIABLE FOR ANY INCIDENTAL, INDIRECT, PUNITIVE, SPECIAL OR CONSEQUENTIAL DAMAGES, INCLUDING LOSS OF USE, LOST PROFITS, INJURY, DEATH OR PROPERTY DAMAGE.

#### **Return Instructions:**

Anderson Manufacturing will accept the return of new unused products and damaged products under the following circumstances:

It is not unlawful for a customer to ship a registered firearm, nor is it unlawful for any person or company to ship the registered firearm directly back to the owner.

#### 1. Damaged Products

If the product is damaged when you receive it, you must report the damaged item to us within 3 business days of receiving your order. If you receive your item on a Friday, you must contact us by 4:30 P.M. EST/EDT the following Wednesday. All returns of damaged items require a Return Merchandise Authorization Number (RMA).

#### How to contact us:

- Fill out the <u>Repair and Return Form</u> on our website with all required information. You can email the Repair and Return Form to Anderson Manufacturing directly from our website to <u>returns@andersonmanufacturing.com</u>. You may also print out the Repair and Return Form, fill it out and fax or mail it to Anderson Manufacturing at the address below.
- When we receive the Repair and Return Form we will send you an RMA Number by email (or by phone, fax or mail if you did not provide an email address). After you receive the RMA Number, you ship the product back to us.
- We must receive your damaged product back within 14 days of your receipt of the product.
- You must follow the Return Instructions Applicable to All Approved Returns set forth below.

#### 2. Fees:

If firearms or parts are returned to Anderson Manufacturing as "damaged" but we determine that they are not damaged, we may charge you a fee to cover the cost of the evaluation, shipping and other labor involved in examining the item returned to us. We will notify you by email or phone of the fee to be charged. You must provide a credit card number (together with the name on the card, the expiration date, the CVV and the billing zip code) to cover the fee. The following charges may apply to services provided for firearms or part that are not "damaged":

Evaluation \$30 Cleaning \$50

Labor \$50

Replacement parts: Cost of parts

Shipping: UPS shipping charges

#### 3. New Unused Products.

Anderson Manufacturing will accept the return of new unused products under the following circumstances:

- All returns require a Return Merchandise Authorization Number (RMA).
- You must contact us to obtain an RMA Number within 30 days of delivery.
- How to Contact us:

Fill out the <u>Unused Product Form</u> on our website with all required information. You can email the Unused Product Form to Anderson Manufacturing directly from our website to <u>returns@andersonmanufacturing.com</u>. You may also print out the Unused Product Form, fill it out and fax or mail it to Anderson Manufacturing at the address below.

When we receive the Unused Product Form, we will send you an RMA Number by email (or by phone, fax or mail if you did not provide an email address). After you receive the RMA Number, you ship the product back to us.

- We must receive your new unused product back within **37 days** of delivery.
- You must return items in new and unused condition (unfired) with all original packaging, manuals and accessories.
- Custom products are non-refundable.
- Make sure any firearm is not loaded.

#### 4. Return Instructions Applicable To All Approved Returns:

- The product must be shipped in a protective box. The product should be wrapped in bubble wrap or other similar packaging material to prevent movement and damage in the box while in transit. Pack your return in the original shipping package, if possible.
- You are responsible for proper return packing. Anderson Manufacturing is not responsible for damage caused in transit. We recommend you insure the package.
- All returns may be subject to up to a 25% restocking fee.
- However, if the return is a result of a damaged item or our shipping or packing error, we will refund the full price of the product and shipping charges once the product is returned to us.
- Your refund will be issued in the same form of payment used for purchase.
- Please allow at least 7-10 days for your refund to be posted back to your credit card account. Please wait to see your next credit card statement before contacting us about your credit.
- It is not unlawful for a customer to ship a registered firearm, nor is it unlawful for any person or company to ship the registered firearm directly back to the owner.

the registered firearm directly back to t	the owner.
	Send your return via USPS or UPS to:
	Anderson Manufacturing Service and Warranty 1743 Anderson Blvd. Hebron, KY 41048
	Fax # 859-689-4110

#### **Cancellation Policy:**

If you have placed an order with Anderson Manufacturing that you wish to change or cancel, please contact Customer Service at <a href="mailto:RMA@andersonmanufacturing.com">RMA@andersonmanufacturing.com</a> prior to our shipment of your order.

#### Firearm Record

Make a copy of this operations manual and proof of purchase/sales record. Maintain these items in a secure safe or fireproof container. These materials will be necessary if the firearm is damaged, stolen or returned to Anderson Manufacturing for warranty or repair.

Model :	 	 
Serial Number :	 	 
Purchased From :	 	 
Purchase Date :	 	 

You may attach the Proof of Purchase or Receipt, or a copy of, to this page.

Keep this Operation and Safety Manual, or a copy of this manual, with your rifle at all times.